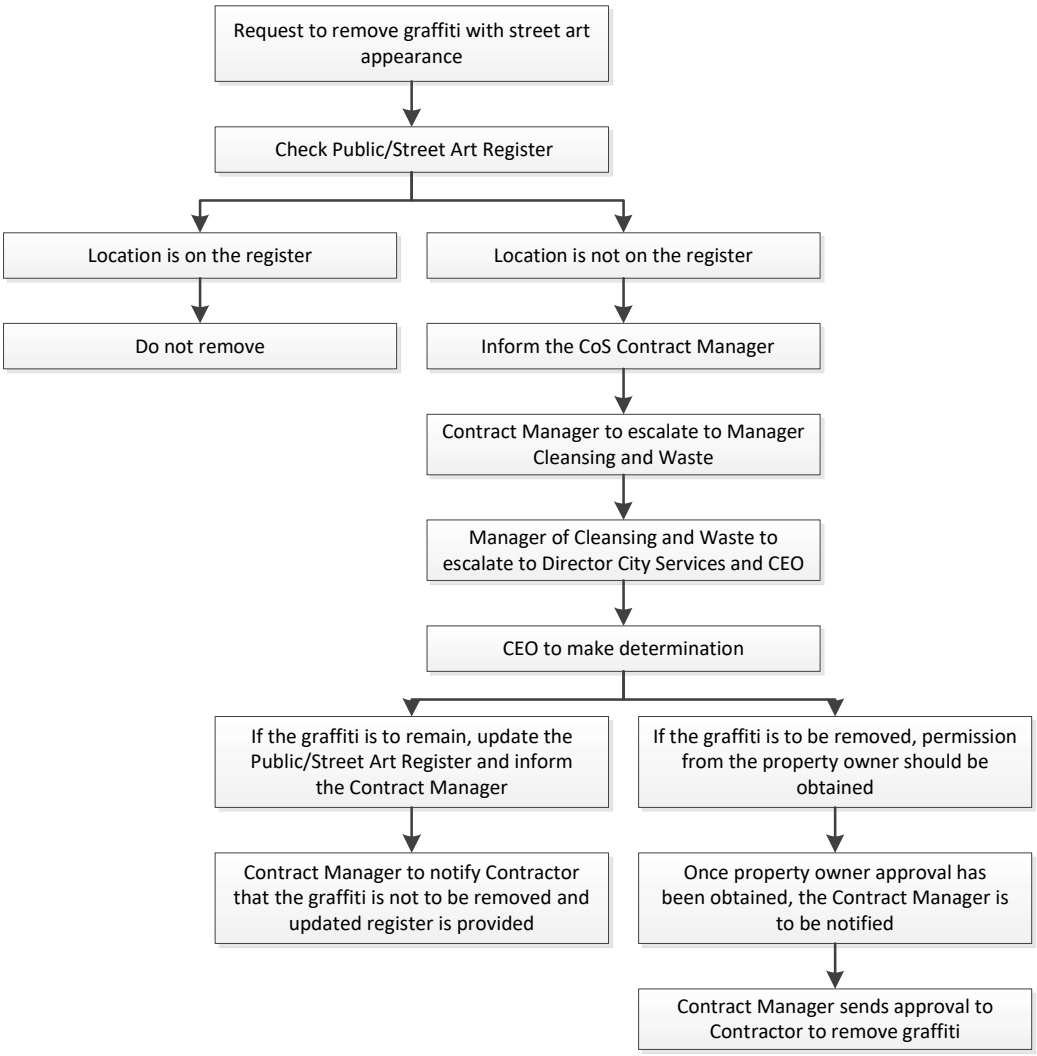
Attachment A

Approval to Remove Process Flowchart


Request to remove graffiti with street art appearance
Check Public/Street Art Register
Location is on the register
Location is not on the register
Do not remove
Inform the CoS Contract Manager
Contract Manager to escalate to Manager Cleansing and Waste
Manager of Cleansing and Waste to escalate to Director City Services and CEO
CEO to make determination
If the graffiti is to remain, update the Public/Street Art Register and inform the Contract Manager
If the graffiti is to be removed, permission from the property owner should be obtained
Contract Manager to notify Contractor that the graffiti is not to be removed and updated register is provided
Once property owner approval has been obtained, the Contract Manager is to be notified
Contract Manager sends approval to Contractor to remove graffiti